TELEHEALTH WEBINAR 3: TELEHEALTH PLATFORMS
For audio, dial (415) 655-0003
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The webinar is being recorded

Supporting materials will be shared
The California School-Based Health Alliance is the statewide non-profit organization dedicated to improving the health & academic success of children & youth by advancing health services in schools.

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Telehealth Webinar 4: Medical
Wednesday, May 27th, 11:00 AM – Noon

Thank you Molina Healthcare for supporting this series
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Moderator
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Telehealth Platforms for School-Based Healthcare

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May 21, 2020
Disclosures

• I was asked to ‘name names’ while discussing products and services, so I will, but that does not mean that I recommend any of them.

• I have no financial obligations or relationships with any of the companies mentioned in this presentation, except for being a customer to some.
Agenda

Use Case for Telehealth

Vendor Considerations

Additional Resources

Q&A
North Carolina
Health-e-Schools
Telehealth for Right Now vs Telehealth for the Long Haul
Use Case

Need
Model
Provider
Patient Location
Equipment Capability on both ends
Connectivity
Define Need

- Reach patients at home
- Maximize provider time at top of their license
- Improve variety of provider types available
- Increase patient volumes
- Decrease wait time
- Expand at lower cost
Choosing a Model

- Are you an SBHC?
- Scope of Services?
- Providers?
- Sponsoring agency?
- Local Champions?
- How will you connect?
- Reimbursement?
Originating Site - Patient

Student at school with:
  School nurse
  Non-Nurse Presenter
  Social Worker/Counselor
  Alone

Student at home:
  Alone
  With Parent/Guardian

Student at SBHC with:
  Nurse
  Presenter
Originating Site - Patient

Smart phone
Tablet
Computer with Camera & Mic
Wifi
Cellular Data
Signal strength, Minutes

Student at home:
   Alone
   With Parent/Guardian
Originating Site - Patient

Student at school with:
  School nurse
  Non-Nurse Presenter
  Social Worker / Counselor
  Alone

Student at SBHC with:
  Nurse
  Presenter

Two-Way Live Video Conferencing
  Tablet
  Computer

Peripheral devices
  Otoscope
  Stethoscope
  Handheld Camera
Distant Site - Provider

Who is the provider?
Scope of Care?

At a clinic or hospital?
In an existing SBHC?
Remote worker at home?

Computer with camera & mic
Tablet with stand

Internet speed and reliability
Use Case

- Need
- Model
- Provider
- Patient Location
- Equipment Capability on both ends
- Connectivity
Vendor Considerations
Vendor Considerations

Free Platforms – what is the cost after the free trial or to upgrade?  
  ex. Doxy.me

Keep it simple – is the platform too much for SBHC?  
  ex. eVisit

Scalability – can it do both simple and complex arrangements?  
  ex. zoom for Healthcare
Vendor Considerations

Purchase or Lease – consider updates, life span, funders, local policy & minimum quantity requirements
  ex. Tytocare

Acceptable beyond today – patient privacy and security of information
  ex. FaceTime
Vendor Considerations

Patient experience
  Waiting Rooms
  Ease of Use
  Download apps vs Cloud based
  Text link
MultiPoint – for parent or translation
Integration with EHR
Tech Support
Additional Resources

- TTAC
- California Telehealth Resource Center
- School-Based Health Alliance
STAY CONNECTED

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Califonia School-Based Health Alliance
Puting Health Care Where Kids Are

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